SMBS Overview IA & Content Strategy Guide [2]

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Reference:

- Content Strategy Page Template
- SMBS Modules and Related Links Index
- UB's Culture Glossary
- SMBS Audience Matrix
 SMBS Information Architecture
- SMBS Matchseeker Mental Model
- SMBS Prideful Belonger Mental Model
- SMBS Page Visualizations

Research

Section Objective: See the depth and breadth of our research, our success from bench to bedside, and the impact of our work and the value of working in a collaborative environment.

Page Objective: Overview to summarize and promote all of the Research pages.

Audience: Matchseeker (See p. 6-10, 12-13, 20)

Phase: Initial launch

Content Elements: See: Research and Facilities (IGPBS)

Maintenance implications: Deletions or additions to section result in changes to this page.



Zone 1 Content Main Content Key tasks fulfilled: Find info on faculty Find potential collaborators Find info on current research Find out school's accomplishments (bragging points) Find info on labs, facilities Find clinical trial information	 Message focus: Key points in positioning (bench to bedside, impressive faculty, state of the art facilities) At the SMBS, you'll have access to the labs, facilities, and resources you need to be successful A school that boasts faculty who are acclaimed for their benchside discoveries that have been translated into effective clinical applications worldwide. A school with an international reputation for excellence in areas of basic science and clinical translational research SMBS doctors are devoted to continually researching and learning new things to advance patient care SMBS continues to extend their impact at the local, national, and international level You're in a community of scholars and research is going on all around you Content description: Overview to summarize and promote all of the Research pages keeping the message focus in mind. Assets: content/editorial to complete
	Metadata: caryn to complete
Zone 2 Content Modules	> Research Highlights
Zone 3 Content Related links (contextual calls to action)	Current Research NewsFind a Faculty Member

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	decanal

4.1 Research Highlights

Page Objective: Showcase school-wide historical and current research discoveries

of proven impact on a large scale.

Audience: Matchseeker (See p. 2, 6-8, 12, 20)

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements:



Zone 1 Content Main Content Key tasks fulfilled: • Find out about research environment • Find out school's accomplishments (bragging points) • Find background information on faculty	Message focus: Key points in positioning (specifically, impressive faculty, state of the art facilities) At the SMBS, you'll have access to the labs, facilities, and resources you need to be successful A school with an international reputation for excellence in areas of basic science and clinical translational research A school that boasts faculty who are acclaimed for their benchside discoveries that have been translated into effective clinical applications worldwide. SMBS continues to extend their impact at the local, national, and international level Content Description: Open with a section called "The Impact of Our Research" that introduces/provides context for the Research Highlights. Research Highlights: School-wide historical and current research discoveries of proven import on a large scale. Highlight accomplishments and high visibility areas of current research (e.g. would be newsworthy, e.g. our MS breakthroughs or Stem Cell research) Will be used in SMBS Can be used in high performing departments Example: development of surfactant
	Assets: content/editorial to complete
	Metadata: caryn to complete
	Contextual Calls to Action: TBD after content placement
Zone 2 Content Modules	> Our Faculty

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	local, decanal, global

4.2 Areas of Research

Page Objective: Provide a listing of SMBS-wide research areas.

Audience: Matchseeker (See p. 6, 20)

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements: Info page. See: SMBS Page Visualizations (p. 9)



Zone 1 Content	Message focus: SMBS is a community in which you can thrive Content Description:
Main Content Key tasks fulfilled:	SMBS-wide listing of research areas.
Find out about	Assets: content/editorial to complete
research environment	Metadata: caryn to complete
	Contextual Calls to Action: TBD after content placement
Zone 2 Content Modules	> Research Highlights

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	none

4.3 Basic Sciences Research

Modules:

- > Basic Sciences Departments
- > Research Focus Areas

4.4 Translational Research

Page Objective: Describe how the school's research has been directly used to

develop new ways to treat patients. **Audience:** <u>Matchseeker</u> (See p. 2, 12)

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements: Info page. See: SMBS Page Visualizations (p. 9)



Zone 1 Content Main Content Key tasks fulfilled: • Find out about clinical	Message focus: • Key points in positioning (specifically, bench to bedside) • A school that boasts faculty who are acclaimed for their benchside discoveries that have been translated into effective clinical applications worldwide. • SMBS doctors are devoted to continually researching and learning new things to advance patient care Content Description: Where we talk about and link to the departments that facilitate translational research (Translational Research, Tech Transfer).
environment	Assets: content/editorial to complete
	Metadata: caryn to complete
	Contextual Calls to Action: TBD after content placement
Zone 2 Content Modules	> Research Highlights

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	decanal

4.4.1 Clinical Translational Research Center

New page - no content strategy available.

4.4.2 Center Spotlights

New page - no content strategy available.

4.4.3 Office of Science, Technology Transfer and Economic Outreach

Link to STOR: http://www.research.buffalo.edu/stor/

4.5 Collaborative Research Efforts

Page Objective: Overview of the school's work supporting the Strategic Plan.

Audience: Matchseeker (See p. 6-9, 12-13, 20)

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements: See: Collaborative Research Efforts (IGPBS)



Zone 1 Content Main Content Key tasks fulfilled: • Find info on UB and SMBS • Find info on current research • Find info on faculty	Message focus: • Key points in positioning (specifically, impressive faculty) • The founding school of UB and one of five schools that constitute the AHC, whose faculty are significant contributors to UB's long-term strategic plan, UB 2020 • You're in a community of scholars and research is going on all around you • SMBS continues to extend their impact at the local, national, and international level Content Description: Include information about Academic Strategic Strengths. Areas from shared content + SMBS-specific Assets: content/editorial to complete Metadata: caryn to complete Contextual Calls to Action:
Zone 2 Content Modules	> Research Highlights > Our Faculty

Source Content	New content, with shared content / some content that can be drawn from the UB 2020 site
Current Location (if applicable)	Ref URL: http://www.buffalo.edu/ub2020/strengths/ IGPBS: Collaborative Research Efforts Biochemistry: Collaborative Research Efforts
Content Sharing	local, decanal, global

4.6 Research Centers

Page Objective: Provide overview of research centers.

Audience: Matchseeker (See p. 9, 10, 12, 20)

Phase: Initial launch

Subject matter expert(s): editorial team to complete
Content Elements: See: Research Centers (IGPBS)
Maintenance implications: editorial team to complete



Zone 1 Content Main Content Key tasks fulfilled: • Find info on labs, facilities • Find info on current research	Message focus: • SMBS provides you with the resources and support services to be successful Content Description: Include a list of school-wide research centers, being compiled by Office of Communications. Link names of faculty members to thier eCV Assets: content/editorial to complete Metadata: caryn to complete Contextual Calls to Action: TBD after content placement
Zone 2 Content Modules	> Research Highlights

Source Content	Shared content; some existing content
Current Location (if applicable)	IGPBS: Research Centers Biochemistry: Research Centers
Content Sharing	local, decanal

4.7 Core Facilities and Shared Resources

Page Objective: Provide knowledge of the modern instrumentation available in the core facilities.

This page is a link to: http://medicine.buffalo.edu/phdprogram/research_and_facilities/corefacilities.html

Modules:

> Research Highlights

4.8 Clinical Trials

Page Objective: Provide information about and listing of clinical trials and studies.

Audience: <u>Health Solution Seeker</u> (See p. 4)

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements: not available



Zone 1 Content Main Content Key tasks fulfilled: • Find clinical trial information	Message focus: • Key points in positioning (specifically, bench to bedside) • SMBS doctors are devoted to continually researching and learning new things to advance patient care Content Description: Is this a link out to current Clinical Trials site? rebecca to complete Assets: content/editorial to complete Metadata: caryn to complete Contextual Calls to Action:
	TBD after content placement
Zone 2 Content Modules	> Research Highlights

	Source Content	Existing content
	Current Location (if applicable)	Ref URL: http://www.smbs.buffalo.edu/clinicaltrials/
	Content Sharing	local, decanal

Patient Care

Section Objective: Direct the Health Solution Seeker to the dept./doctor level Page Objective: Provide general facility information and educational resources

Audience: Health Solution Seeker (See p. 3-5, 7-9)

Phase: Initial launch

Zone 1 Content

Zone 3 Content

calls to action)

Source Content

applicable) **Content Sharing**

Current Location (if

Related links (contextual

Content Elements: See: SMBS Page Visualizations (p. 3-4)

Message focus:

Maintenance implications: Deletions or additions to section result in changes to

this page.



Main Content	"We care enough to provide the best health pessible. Chasse the best
main content	"We care enough to provide the best health possible. Choose the best
Key tasks fulfilled:	doctor for you and find resources to manage your health and wellness."
Find a doctor Find hospital and clinic locations/directions Find out about UB, SMBS, and departments	Key points in positioning (specifically, bench to bedside) SMBS patients get the best possible care SMBS doctors value communication with patients and partner with them/feel responsible SMBS doctors are highly and uniquely qualified (UBMD) SMBS doctors are devoted to continually researching and learning new things to advance patient care The UBMD system allows you to connect to different specialties in order to better manage your health and wellness
	Content description: This section provides general information and drives users to the department/doctor level for specific information that includes maps and directions, tours of facilities, and doctor-specific educational resources. Ideally, a widget in this section would allow you to search by disease, symptom, condition - search results would point to department-level information.
	Assets: content/editorial to complete
	Metadata: caryn to complete
Zone 2 Content Modules	Our Faculty Research Highlights
I	

Community Outreach

Clinical Trials

N/A

decanal

Hospital and Clinic Affiliations

New content, summarizes key points from pages within the section

[5.1 UBMD: Our Practice Plan]

Page Objective: Provide background information on UBMD for prospective patients.

Audience: <u>Health Solution Seeker</u> (See p. 3-5)
Phase: <u>Future content—not part of initial launch.</u>
Subject matter expert(s): editorial team to complete
Content Elements: See: <u>SMBS Page Visualizations</u> (p. 5)
Maintenance implications: editorial team to complete



	Message focus: • Key points in positioning (specifically, bench to bedside) • SMBS patients get the best possible care • SMBS doctors value communication with patients and partner with them/feel responsible • SMBS doctors are highly and uniquely qualified (UBMD) • SMBS doctors are devoted to continually researching and learning new things to advance patient care • The UBMD system allows you to connect to different specialties in order to better manage your health and wellness
Zone 1 Content Main Content	Content description:
	Information should include benefit of being able to connect different disciplines, as well as
Key tasks fulfilled:	benefits of a research institution. Should answer the question, "Why choose UB as your
• Find out about UB,	healthcare provider?"
SMBS, and departments	
	Assets: content/editorial to complete
	Metadata: caryn to complete
	Contextual Calls to Action: • Find a Clinical Trial • Find a Department • Find a Hospital or Clinic
Zone 2 Content Modules	 Bench to Bedside Faces and Voices: Patient Success Stories

Source Content	New content
Current Location (if applicable)	Source content: http://www.ubmd.com/
Content Sharing	decanal, local

[5.2 Our Philosophy]

Page Objective: Provide information for prospective patients about UBMD's core

philosophy and values.

Audience: Health Solution Seeker (See p. 3-5)
Phase: Future content—not part of initial launch.
Subject matter expert(s): editorial team to complete
Content Elements: See: SMBS Page Visualizations (p. 23)



Zone 1 Content Main Content Key tasks fulfilled: • Find out about UB, SMBS, and departments	Message focus: • Key points in positioning (specifically, bench to bedside) • SMBS doctors value communication with patients and partner with them/feel responsible • SMBS doctors are devoted to continually researching and learning new things to advance patient care • The UBMD system allows you to connect to different specialties in order to better manage your health and wellness Content description: Information should include benefit of being able to connect different disciplines, as well as benefits of a research institution. Should answer the question, "Why choose UB as your healthcare provider?" Assets: content/editorial to complete Metadata: caryn to complete Contextual Calls to Action: • Find a Clinical Trial • Find a Department • Find a Hospital or Clinic
Zone 2 Content Modules	Bench to BedsideFaces and Voices: Our Doctors

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	none

[5.3 Patient Success Stories]

Page Objective: Share Patient Success Stories to showcase SMBS's quality of care.

Audience: <u>Health Solution Seeker</u> (See p. 7-8) Phase: <u>Future content—not part of initial launch.</u>

Subject matter expert(s): editorial team to complete

Content Elements: See: Our Students (IGPBS) or Our Alumni (IGPBS)



Zone 1 Content Main Content Key tasks fulfilled: • Find a doctor • Find out about UB, SMBS, and departments	Message focus: • SMBS patients get the best possible care • SMBS doctors value communication with patients and partner with them/feel responsible • SMBS doctors are highly and uniquely qualified • The UBMD system allows you to connect to different specialties in order to better manage your health and wellness Content description: Bank from Patient Success Stories. Assets: content/editorial to complete Metadata: caryn to complete Contextual Calls to Action: None.
Zone 2 Content Modules	Faces and Voices: Our Doctors

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	decanal, local

[5.4 Resources for Health Care Providers]

Page Objective: Provide a "dashboard" set of resources for healthcare professionals

to find information that they need.

Audience: Health Solution Seeker (See p. 9)
Phase: Future content—not part of initial launch.
Subject matter expert(s): editorial team to complete
Content Elements: See: SMBS Page Visualizations (p. 2)
Maintenance implications: editorial team to complete



	Message focus: • SMBS doctors are highly and uniquely qualified • The UBMD system allows you to connect to different specialties in order to better manage your health and wellness
Zone 1 Content Main Content	Content description: Includes doctor referrals, continuing education opportunities, upcoming events.
Key tasks fulfilled:	
• Find a doctor	Assets: content/editorial to complete
	Metadata: caryn to complete
	Contextual Calls to Action: • Find a Clinical Trial • Find a Department • Find a Hospital or Clinic
Zone 2 Content Modules	None.

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	none

News and Events

Section Objective: Provide information about the school's latest news and events, highlighting the research and accomplishments of specific students, faculty, and alumni where possible.

Page Objective: Provide a high-level content overview of all of the pages in this section.

Audience: Current Students, Faculty, Staff; Prideful Belonger (See p. 3-8, 10-11,

13-16, 18); Matchseeker (See p. 6-7, 11-12, 20)

Phase: Initial launch

Modules

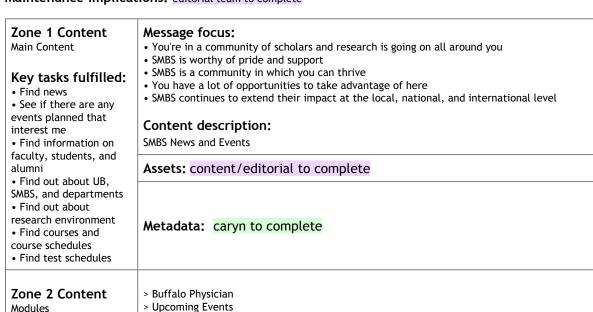
Zone 3 Content

calls to action)

Related links (contextual

Content Elements: Master newspaper format. See: SMBS Page Visualizations (p. 19)

Maintenance implications: editorial team to complete



Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	decanal, local

• Buffalo Physician Magazine

UB Events

Medical Student Academic Calendar

University Academic Calendar



6.1 Current Research News

Page Objective: Highlight the most current research of the school's faculty and students, including recent publications.

Audience: Prideful Belonger (See p. 3-6, 8, 11, 13-14, 18); Matchseeker (See p.

6-7, 11-12, 20) **Phase:** Initial launch



Zone 1 Content Main Content Key tasks fulfilled: Find news Find out about	Message focus: • You're in a community of scholars and research is going on all around you • SMBS is worthy of pride and support • SMBS continues to extend their impact at the local, national, and international level Content description: Higher profile and prestigious placements [Local SMBS stream].
research environment • Find out about UB, SMBS, and departments	Assets: content/editorial to complete Metadata: caryn to complete
Find potential collaborators/projects	Contextual Calls to Action: • Share My Thoughts • Sign Up for More Information
Zone 2 Content Modules	Buffalo PhysicianUpcoming Events

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	decanal, local

6.2 Student, Faculty and Alumni Highlights

Page Objective: Highlight the recent accomplishments of the school's students,

faculty, and alumni.

Audience: Prideful Belonger (See p. 3-6, 8, 11, 13-14, 18); Matchseeker (See p.

6-7, 11-12)

Phase: Initial launch



Zone 1 Content	Message focus: • SMBS is a community in which you can thrive • SMBS is worthy of pride and support
Main Content	SMBS continues to extend their impact at the local, national, and international level
Key tasks fulfilled: • Find news • Find information on	Content description: Drawn from announcements like: http://www.smbs.buffalo.edu/bch/announcements/news_events.htm
faculty, students, and alumni	Assets: content/editorial to complete
• Find out about UB, SMBS, and departments	Metadata: caryn to complete
	Contextual Calls to Action: • Share My Story • Sign Up for More Information
Zone 2 Content Modules	Buffalo PhysicianUpcoming Events

Source Content	New content
Current Location (if applicable)	N/A
Content Sharing	decanal, local

6.3 Upcoming Events

Page Objective: Showcase upcoming events of interest to SMBS faculty, staff, and

students.

Audience: Current Students, Faculty, Staff; Prideful Belonger (See p. 3-4, 8);

Matchseeker (See p. 6-7, 11-12)

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements: not available



	Message focus: • You have a lot of opportunities to take advantage of here
Zone 1 Content Main Content	Content description:
Key tasks fulfilled: • Find news	SMBS feed of upcoming events.
See if there are any events planned that interest me	Assets: content/editorial to complete
	Metadata: caryn to complete
	Contextual Calls to Action: Sign Up for More Information
Zone 2 Content Modules	None

Source Content	Existing content
Current Location (if applicable)	Current URL: http://www.smbs.buffalo.edu/calendar.php Content audit ref #: 1.5
Content Sharing	decanal

6.4 SMBS Calendar

Page Objective: Provide daily calendar of classes, lectures and events.

Audience: Current Students, Faculty, Staff

Phase: Initial launch

Subject matter expert(s): editorial team to complete

Content Elements: not available



Zone 1 Content Main Content Key tasks fulfilled:	Message focus: N/A Content description: School-wide calendar with daily/weekly/monthly view.
Find news Find courses and course schedules Find test schedules	Assets: content/editorial to complete Metadata: caryn to complete
Tima test schedules	Contextual Calls to Action: • Sign Up for More Information
Zone 2 Content Modules	N/A

Source Content	Existing calendar system
Current Location (if applicable)	Current URL: http://www.smbs.buffalo.edu/calendar.php Content audit ref #: 1.5
Content Sharing	decanal, global

Resources for...

7.1 Current Students

Page Objective: Provide quick access to a comprehensive set of student-specific

information and resources. **Audience:** Current Students **Phase:** Initial launch



Zone 1 Content Main Content	Message focus: • UB and the SMBS provide you with the resources and support services to be successful • You have a lot of opportunities to take advantage of here
Key tasks fulfilled:	You are important to the SMBS community
Find courses and	Content description:
course schedules	SMBS-specific information and resources that aren't contained within MyUB.
Find curriculum	
Find electives	Assats contant (aditorial to complete
• Find test schedules	Assets: content/editorial to complete
• Find policies and	Metadata: caryn to complete
procedures	Contextual Calls to Action:
Find grades	TBD after content placement
Find resources	
• Find research and	
clinical opportunities	
Find info on	
shadowing, mentoring,	
and volunteering	
• Find students and	
contact info	
Find student clubs	
Zone 2 Content Modules	SMBS EventsSMBS News

Source Content	Existing content
Current Location (if applicable)	Current URL: http://www.smbs.buffalo.edu/resources_student.php Content audit ref #: 1.10.1
Content Sharing	decanal

7.2 Current Residents

Page Objective: Provide quick access to a comprehensive set of resident-specific

information and resources. **Audience:** Current Residents

Phase: Initial launch



Zone 1 Content Main Content	Message focus: • UB and the SMBS provide you with the resources and support services to be successful • You have a lot of opportunities to take advantage of here
Key tasks fulfilled:	You are important to the SMBS community
Find courses and	Content description:
course schedules	Links out to resources on the Office of Medical Education (OME) site
Find curriculum	Assets: content/editorial to complete
Find electives	
Find test schedules	Metadata: caryn to complete
Find policies and	Contextual Calls to Action:
procedures	TBD after content placement
Find grades	
Find resources	
Find research and	
clinical opportunities	
Find info on	
shadowing, mentoring,	
and volunteering	
Find students and	
contact info	
Find student clubs	
Zone 2 Content Modules	SMBS Events SMBS News

Source Content	New content
Current Location (if applicable)	Source content: http://www.smbs.buffalo.edu/GME/
Content Sharing	decanal

7.3 Current Faculty and Staff

Page Objective: Provide quick access to a comprehensive set of faculty- and staff-

specific information and resources. **Audience:** Current Faculty and Staff

Phase: Initial launch



Zone 1 Content Main Content Key tasks fulfilled:	Message focus: • UB and the SMBS provide you with the resources and support services to be successful • You have a lot of opportunities to take advantage of here • You are important to the SMBS community
Find info and contact	Content description:
data for depts, divisions,	SMBS-specific information and resources that aren't contained within MyUB.
centers and people	Assets: content/editorial to complete
Connect to key support	Metadata: caryn to complete
services	Metadata. Caryii to complete
Log in eCV	Contextual Calls to Action:
Find potential	TBD after content placement
collaborators/projects	
• Find news	
Find resources	
Zone 2 Content Modules	SMBS EventsSMBS News

Source Content	Existing content
Current Location (if applicable)	Current URL: http://www.smbs.buffalo.edu/resources_faculty.php Content audit ref #: 1.10.3
Content Sharing	decanal

7.4 Alumni

Page Objective: Provide quick access to information and resources of interest to

SMBS alumni.

Audience: Prideful Belonger (See p. 3, 5, 8, 11)

Phase: Initial launch



Zone 1 Content Main Content Key tasks fulfilled:	Message focus: • You are important to the SMBS community Content description: SMBS-specific information, as well as links to both the SMBS and university-wide alumni associations.
	Assets: content/editorial to complete Metadata: caryn to complete Contextual Calls to Action: TBD after content placement
Zone 2 Content Modules	SMBS Events SMBS News

Source Content	New page; some existing content
Current Location (if applicable)	Source content: http://medicalalumni.buffalo.edu/
Content Sharing	decanal